



**Stena Line**

# CODE OF CONDUCT

At Stena Line, we have  
a **zero tolerance** approach  
to bad behaviour.

We are committed to providing a secure and safe environment for all of our guests regardless of their gender, sexuality, ethnicity or religious beliefs.



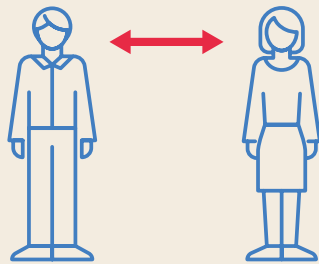
# CODE OF CONDUCT

All passengers must ensure their conduct is acceptable and refrain from the following unacceptable behaviour:



## Face Coverings

Unless exempt, refusing to wear a face mask at our ports and onboard our ships.



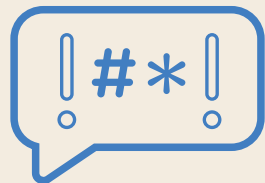
## Social Distancing

Failing to maintain a safe social distance between fellow passengers and our crew.



## Alcohol

Bringing alcohol on board the vessel for consumption during the crossing.



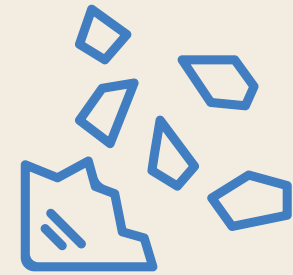
## Language & Behaviour

Using intimidating or threatening language or behaviour towards other guests or crew.



## Smoking

Smoking in unauthorised areas.



## Damage

Damaging any property or equipment, including cabins and suites, including leaving rubbish on the floors or soiling furniture and equipment.

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## Further unacceptable behaviour:

- Loud and boisterous behaviour or acting in a way that may cause danger or distress.
- Failing to keep children under the age of 15 years supervised and in the company of a responsible adult at all times.
- Using profane or offensive language, gestures, insults or similar behaviour.
- Placing feet on seats or seat backs or lying down on the seats.
- Being drunk and/or disorderly due to alcohol or drugs.
- Not wearing appropriate attire or removing shoes.
- Throwing anything overboard. Please use the bins provided.
- Damaging or interfering with the ships fixtures and fittings, emergency exits or alarms.

# ZERO TOLERANCE TO BREACHES OF THE CODE OF CONDUCT

**Anyone found to be breaking any of the rules will be removed from the ship and banned from travelling with Stena Line on future crossings.**

If, while you are travelling with us, we believe that you have behaved in an intolerable manner, we will take any measures that we believe are reasonable to prevent you from continuing your behaviour.

## Measures include:



A permanent ban from travelling with Stena Line.



Denying boarding, or if already onboard, requiring you to leave the vessel prior to departure.



Cancelling all further bookings, including any return journeys.



We will notify the authorities for any criminal damage and/or offences committed whilst on Stena Line property.

**Be Responsible • Be Respectful • Be Considerate**

**LET'S MAKE IT A JOURNEY FOR ALL TO ENJOY**